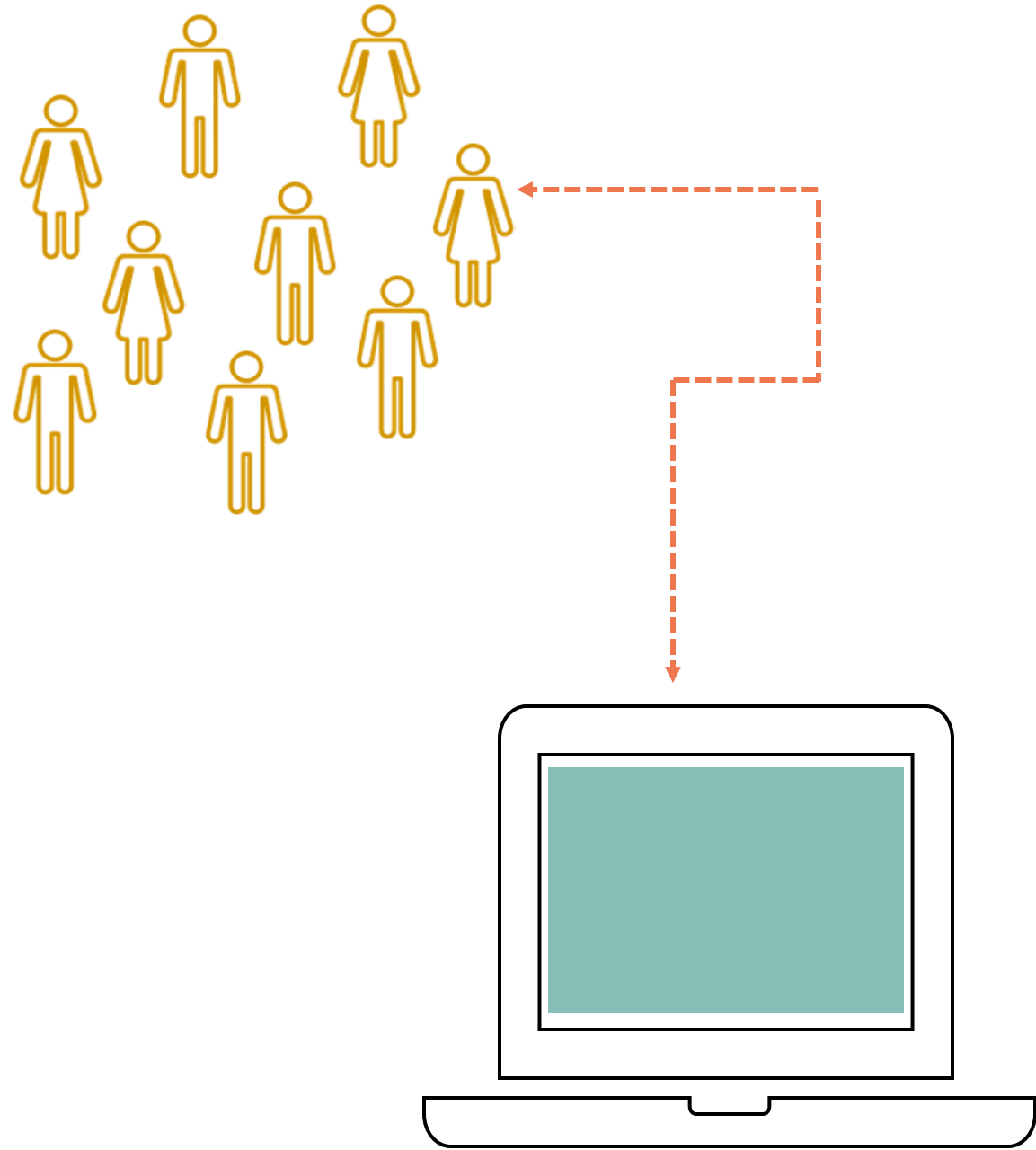
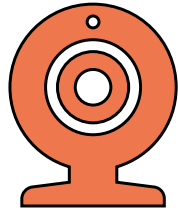


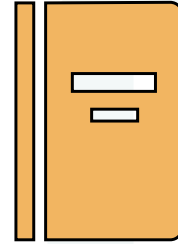
ENGAGING REMOTELY



TIPS & TRICKS



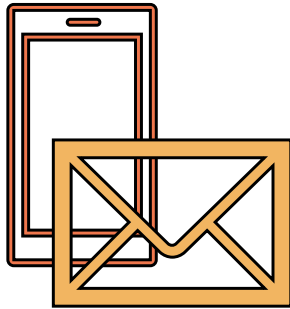
Cameras



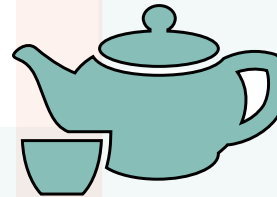
Notes



Speak Up



Minimize
Distractions



Get
Comfortable



Have Fun



CALM



CONFIDENT



CONFUSED



CONTENT



DISCOURAGED



EXCITED



HAPPY



INDIFFERENT



INTIMIDATED



INSECURE



NERVOUS



OFFENDED



OPTIMISTIC



OVERWHELMED

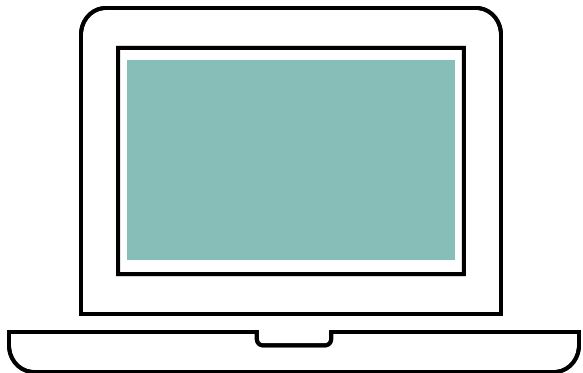


PESSIMISTIC



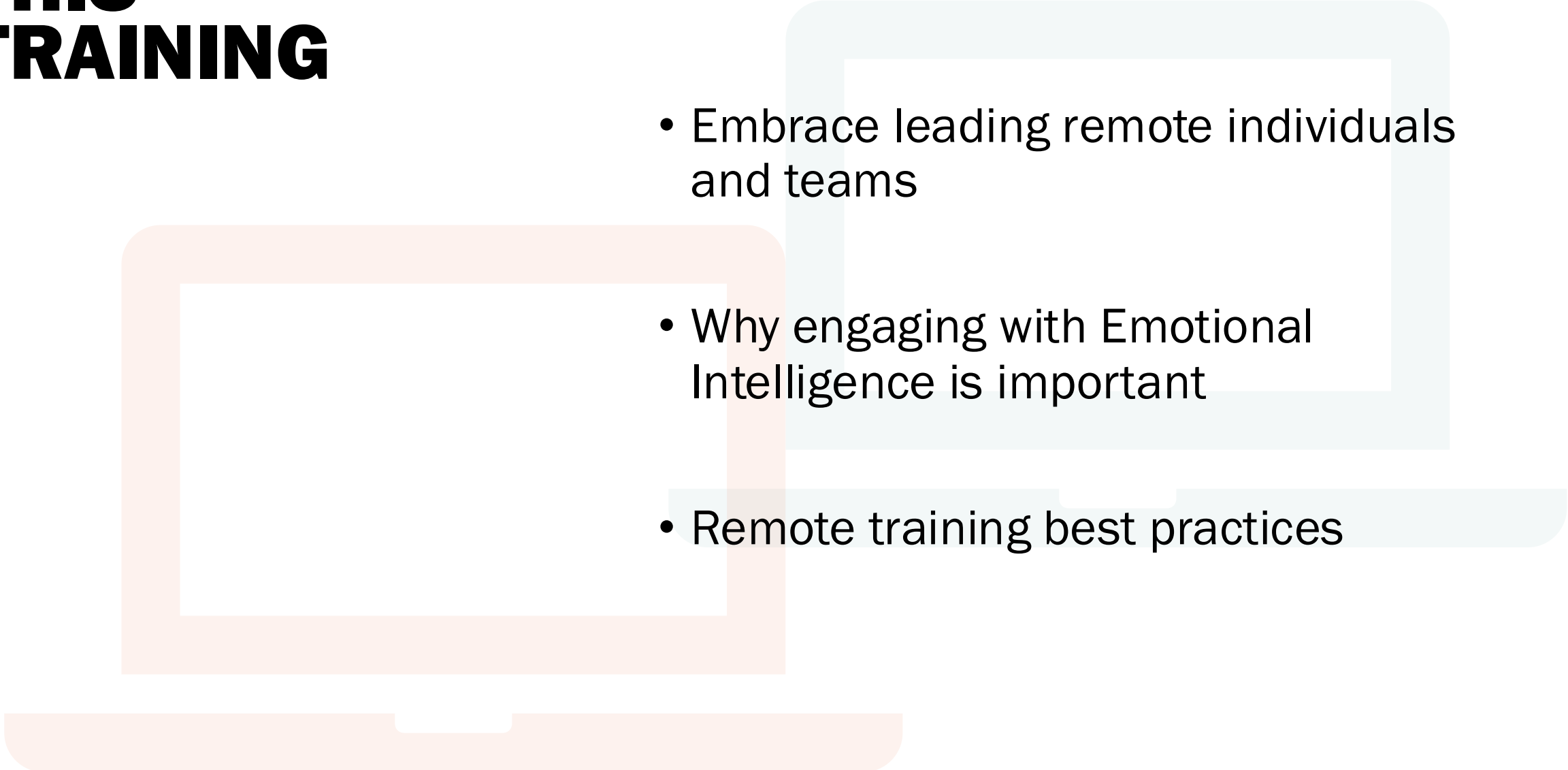
SAD

WHY REMOTE ENGAGEMENT?





GOALS FOR THIS TRAINING

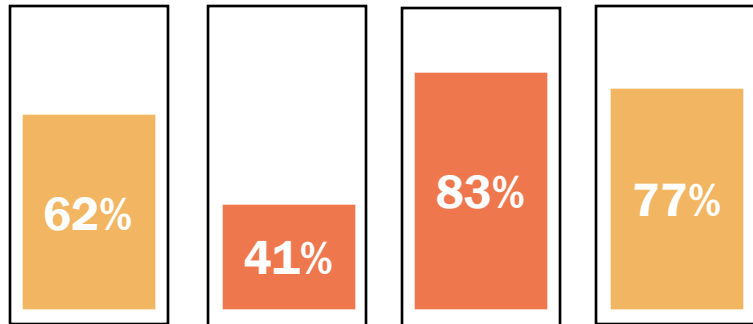
- 
- Embrace leading remote individuals and teams
 - Why engaging with Emotional Intelligence is important
 - Remote training best practices



GALLUP SAYS...

- Having a best friend at work is key to team member engagement
- Job Success
- Increases business outcomes:
 - Profitability
 - Trust
 - Retention

THE WFH EXPERIENCE



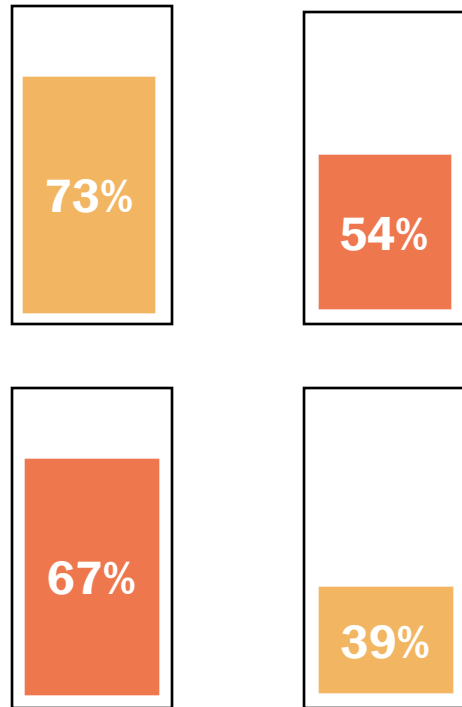
62% of leaders described themselves as thriving.

41% of team members said they are dissatisfied with their WFH situation.

83% of workers rated their home environments as more supportive of productivity than their office environments.

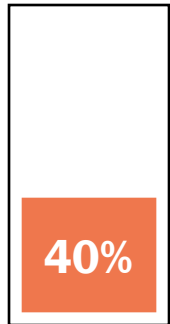
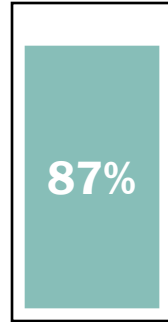
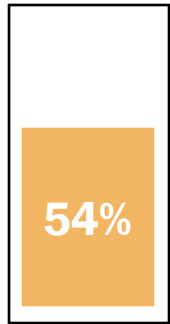
77% of credit union team members had no WFH experience prior to the pandemic.

WHAT WORKERS WANT



- 73% of workers want flexible work options to continue.
 - They want to maintain control of where, when, and how they work.
- US Workers ranked “no commute as the number one benefit of WFH, followed by the ability to focus.
- 54% of team members want to be able to reconfigure their furniture.
- Among those who were dissatisfied with their WFH experience, 14% reported a drop in engagement, and 12% reported lower productivity.
- 67% of workers want more in-person time with their team.
- 39% of workers said they are more likely to be their full-authentic selves at work.

THE FUTURE IS HYBRID



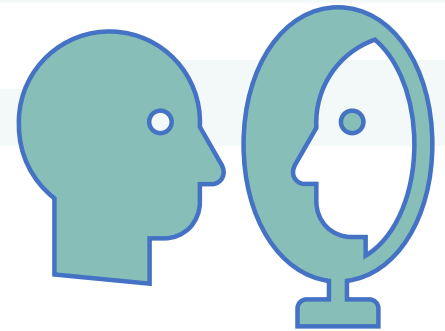
- 54% of team members said they expected to work one day a week or less from home.
- 87% of leaders said they would allow more flexibility around when, where, and how people work.
- 7 out of 10 leaders said they anticipated a hybrid work model in the future, rather than fully in-office or remote.
- Over 40% of the global workforce is considering leaving their employer this year.
- 37% of workers worldwide say their companies are asking too much of them at a time like this.

A DIVERSE WORKFORCE WITH INCLUSIVE LEADERS



FEEL A DEEP SENSE OF:

- **Belonging**
- **Connection**
- **Purpose**



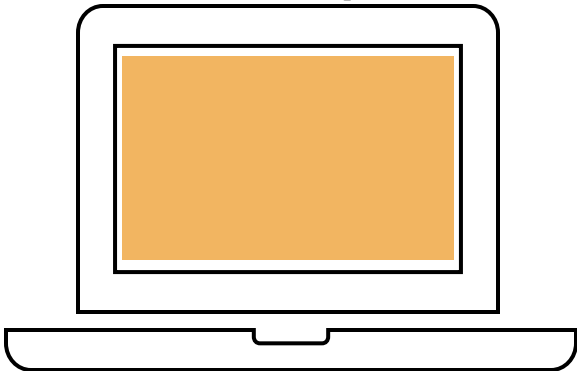
**FEEL
VALUED
AND
CARED FOR**



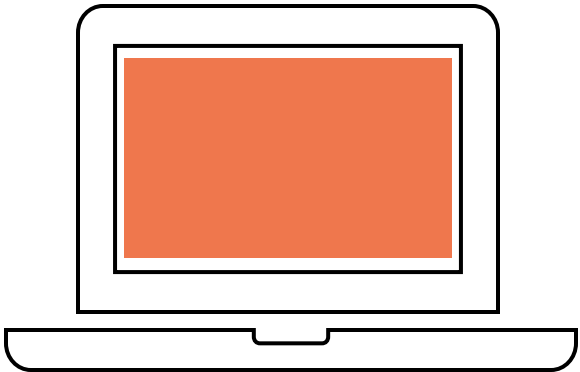
ACTIVITY TIME: LET'S TALK ABOUT ENGAGEMENT!

In your breakout session, discuss as a group the following question: **What did your boss or colleagues do to help you feel and stay engaged throughout your career?**

You have 5 minutes to discuss this with your team. After everyone is back, one person needs to share what was discussed.

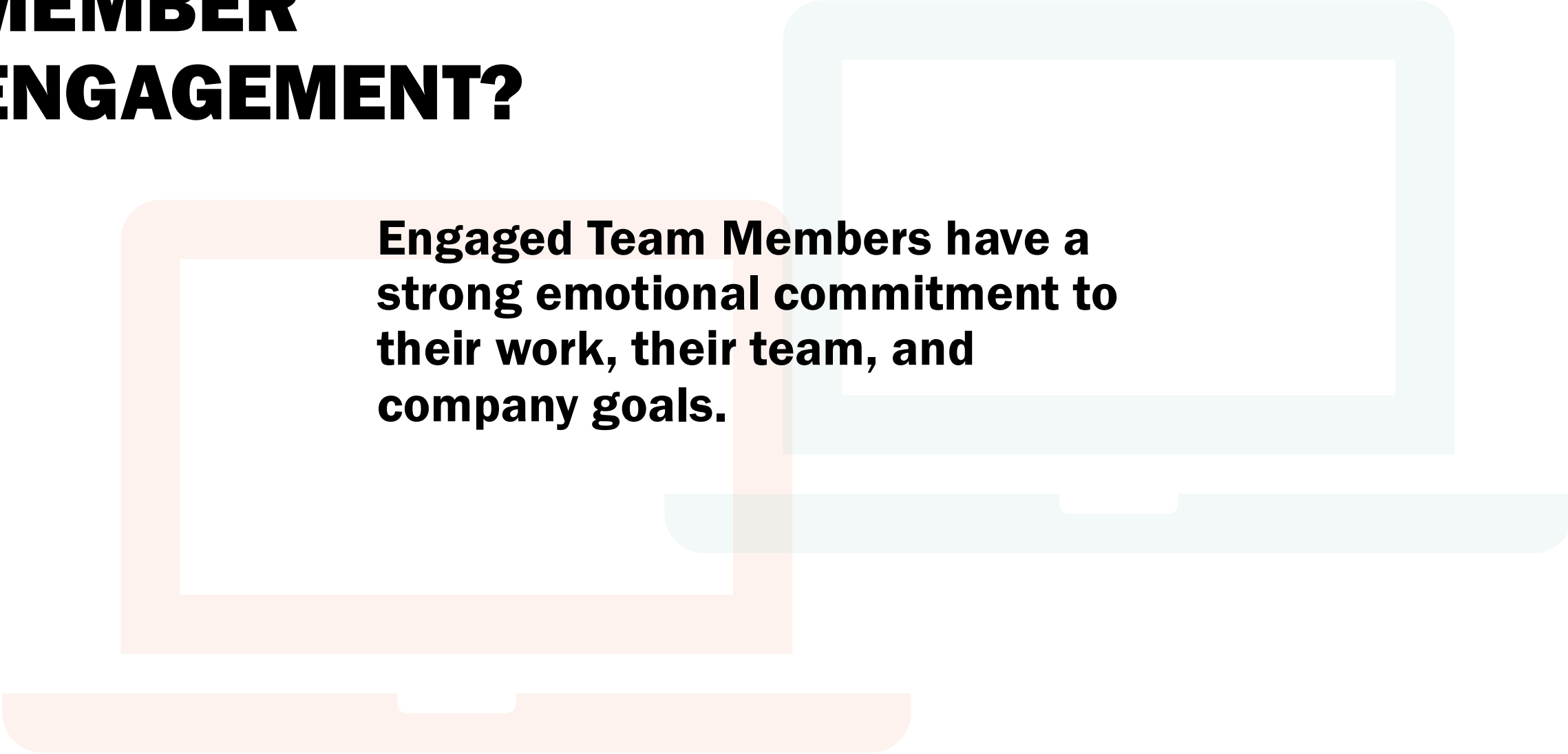


BREAK





WHAT IS TEAM MEMBER ENGAGEMENT?



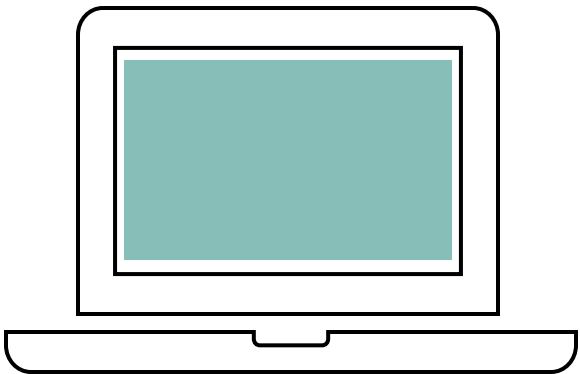
Engaged Team Members have a strong emotional commitment to their work, their team, and company goals.



WHAT DOES AN ENGAGED TEAM MEMBER LOOK LIKE?

- 
- **Enthusiastic**
 - **Driven**
 - **Highly motivated**
 - **Can see the bigger picture**

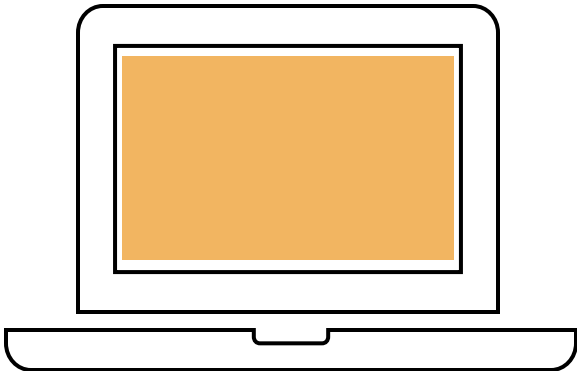
WHY DO ENGAGED TEAM MEMBERS MATTER?



ACTIVITY TIME: DRIVING ENGAGEMENT

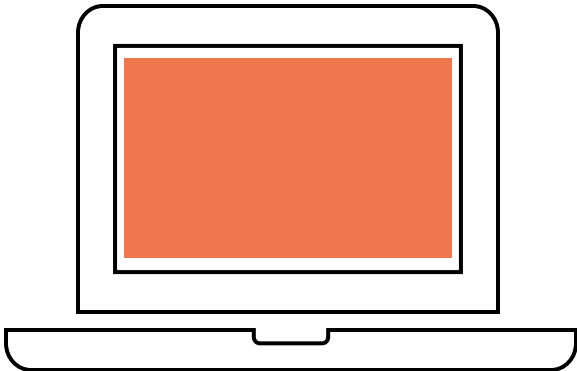
In your breakout session, discuss as a group the following question: **What steps do you take to drive engagement and help yourself and your team members embrace the changing workforce?**

You have 5 minutes to discuss this with your team. After everyone is back, one person from each group needs to share what was discussed.



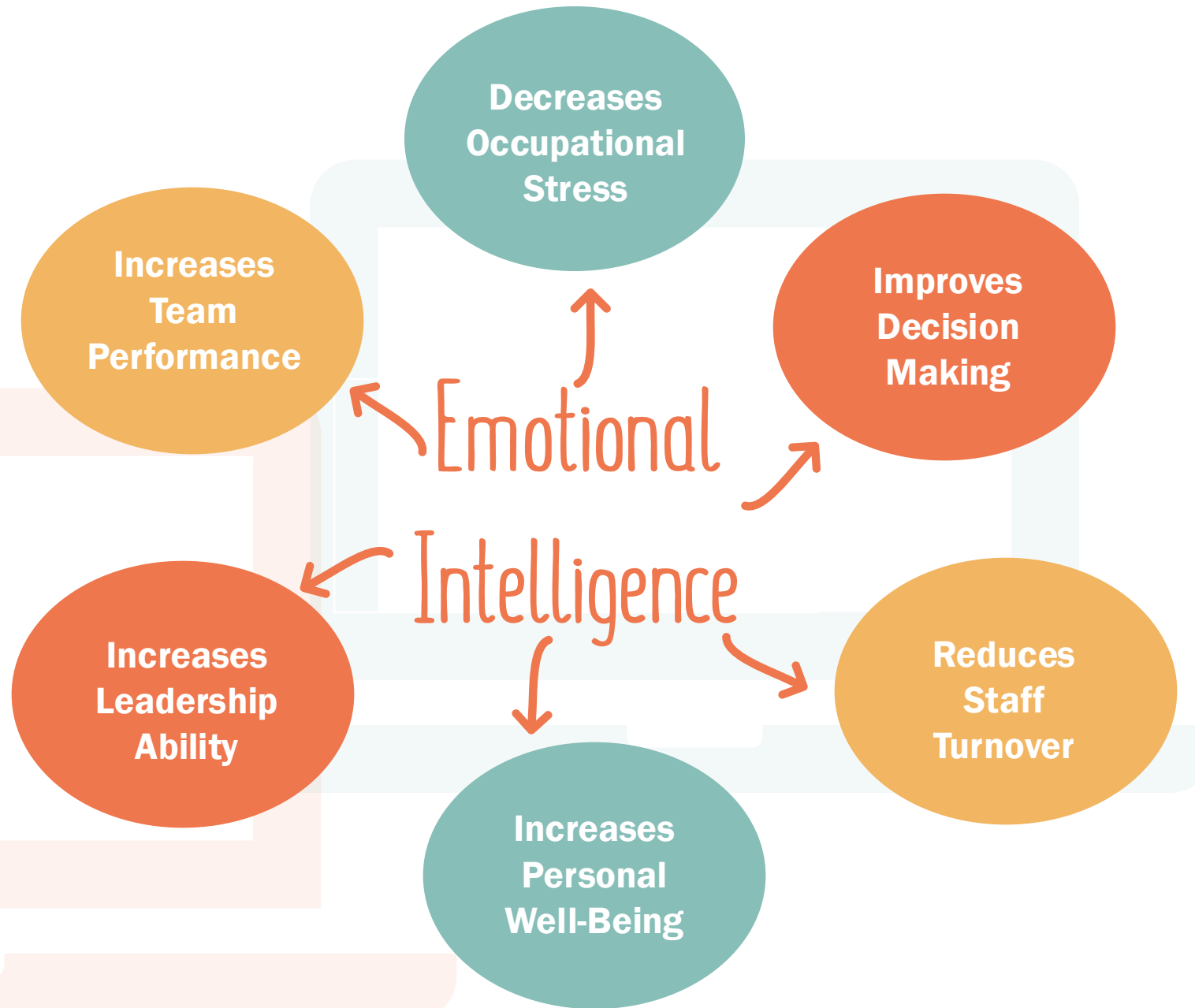


APPLYING EMOTIONAL INTELLIGENCE TO ENGAGEMENT

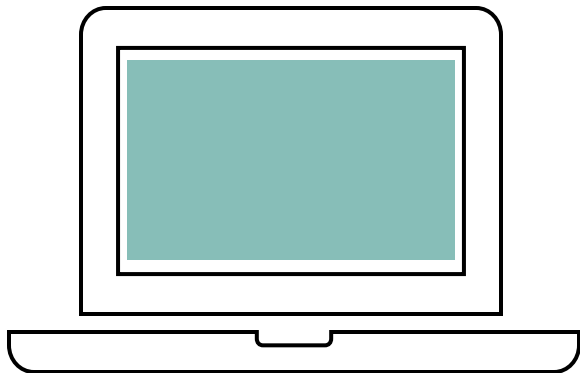


EMOTIONAL INTELLIGENCE

The ability to connect with people on an emotional level.



DO YOU ALLOW VULNERABILITY WITHIN YOUR TEAM?



Daring greatly means the courage to be vulnerable.
It means to show up and be seen.
To ask for what you need.
To talk about how you're feeling.
To have the hard conversations.

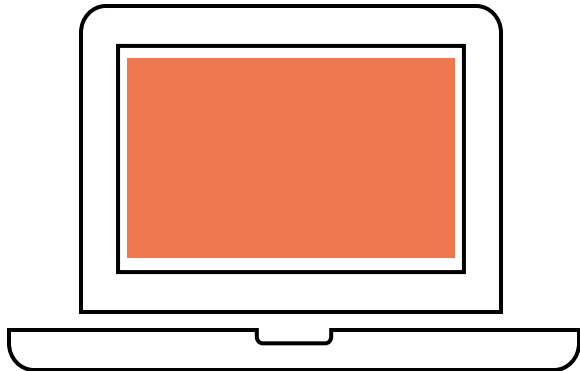
- Brene Brown -

VULNERABILITY AT WORK LOOKS LIKE:

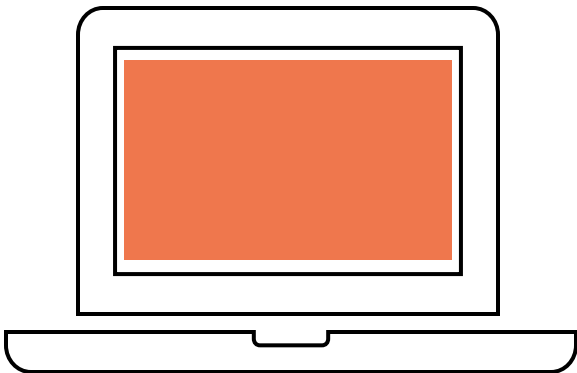
“Allow people to be human – before you lead, you too need to be human. We are perfectly imperfect.” – Carolyn Stern

- Speaking to propose a risky or untested idea
- Admitting publicly that your project failed and offering lessons learned in the process
- Disagreeing with your boss or offering a different way forward than previously considered
- Sticking up for a teammate in the face of adversity
- Checking your assumptions and admitting you do see the situation like others
- Being aware of your emotions when triggered by a situation or person and sharing your feelings

VIRTUAL MEETING BEST PRACTICES



**WHAT IS ONE OF YOUR KEY
TAKEAWAYS FROM THIS TRAINING?**



**THANK
YOU!**

